



# Customer Information

A guide to asbestos materials in homes



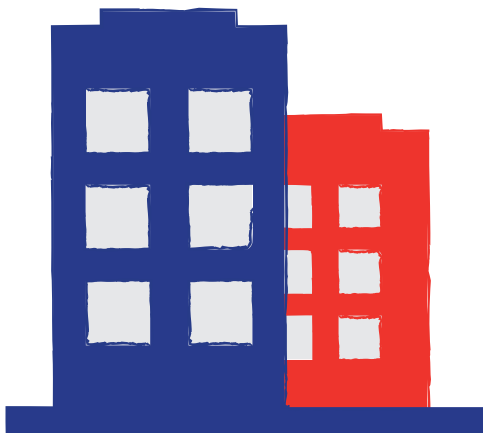
# Management of asbestos

Byker Community Trust (BCT) produced this leaflet to address any questions and concerns you may have regarding 'asbestos containing materials' in your home.

It gives advice on what it is, where it can be found and should a problem occur, how to deal with it.

**Any home that was built before 2000 may contain some form of asbestos (but as long as it is not damaged, flaking or producing dust, it is unlikely to cause you problems).**

It is important to be aware that your home may contain asbestos, so you can avoid doing anything that could put you or your family at risk.



## What is asbestos?

Asbestos is a naturally occurring mineral that has been used for many centuries. It was commonly used in building materials between the 1950s and the 1980s.

Asbestos was often used to fireproof buildings but was also used as a general building material. Almost all buildings built during this period are likely to contain some form of asbestos. Products that contain asbestos can often look the same as those that do not.

Asbestos is dangerous because of the very thin fibres which cannot be seen by the naked eye but they can be breathed in causing damage to the respiratory system.

The greatest risk occurs when asbestos containing materials are drilled, sawn, sanded or scrubbed which may release fibres causing high levels of exposure.

## What is the likelihood of exposure to asbestos in the home?

There are very low levels of asbestos in the air all the time, exposure to this low level of asbestos fibres is unlikely to cause harm to health.

Many people worry about having asbestos in their homes and it is not always easy to spot materials that could contain asbestos on their appearance alone. Especially if they have been decorated or covered over by other materials.

Following specialist surveys, BCT keep a register of properties where asbestos has been found or is believed to exist. This register is updated each time we survey your home or remove asbestos. If asbestos is found and it is in good condition, we leave it in place, which is safe. If the asbestos is in poor condition or has the potential to cause harm we remove it or it is made safe.

Your tenancy agreement requires you to get permission before you carry out any improvements, alterations or make additions to your property; this is to help control and monitor asbestos which may be in your home.

## Where might I find asbestos in my home?

Typical locations of asbestos materials on the outside of a property:

- Eaves/Soffits
- Rainwater goods (guttering, downpipes, soil pipes)
- Hip, ridge and roof tiles
- External storage cupboards

Typical locations of asbestos materials on the inside of a property:

- Textured coating e.g. artex type decorative coatings (prior to 1992)
- Fire stop panels (inside heater cupboards, drying cupboards and around old boilers/tanks)
- WC cistern
- Electrical mains distribution cupboards and fuse boxes
- Bath panels and boxing around pipes
- Ceilings of under stair cupboards
- Floor tiles and the adhesive bonding the tiles to the floors

**Since 1992, the use of asbestos in most products has been banned.**

## Advice and Guidance

BCT seeks to maintain your property to a high standard and any materials containing asbestos are most likely to be in good condition and are unlikely to pose any significant risk to your health.

However, you could be potentially at risk when carrying out DIY or minor building repairs. Please read the following guidance and if you are at all concerned please contact BCT.



## What do I do if material containing asbestos is damaged?

If material containing asbestos is damaged:

### Don't worry

Contact BCT **immediately** and explain the problem.

### Do not

- Attempt to repair any damage or clean up any debris yourself.
- Sweep up or use a domestic vacuum cleaner, as this could lift asbestos fibres into the air.



## What do I do if I want to decorate?

Some older forms of decorative coatings e.g. artex type decorative coatings are known to contain small amounts of asbestos. Contact BCT immediately if they have been disturbed or damaged.

### Do not

- Attempt to remove or sand the surface of these types of coatings ahead of redecorating.



## What do I do if I want to make alterations to my home?

You must not carry out structural alterations or improvements to your home unless BCT has given you permission. Please seek guidance and approval from BCT before carrying out work.



**Remember:  
Asbestos  
materials which  
are in good  
condition and  
undamaged are  
not dangerous.**

### Contact us

**Opening times:** Monday to Thursday 9am–5pm, Friday 9am–4:30pm

**Visit:** 17 Raby Cross, Byker, Newcastle upon Tyne, NE6 2FF  
**Call us:** 0800 533 5442  
**Email:** [customerservices@bykerct.co.uk](mailto:customerservices@bykerct.co.uk)  
**Website:** [www.bykercommunitytrust.org](http://www.bykercommunitytrust.org)  
**Facebook:** [@bykercommunitytrust](https://www.facebook.com/bykercommunitytrust)  
**Twitter:** [@bykertrust](https://twitter.com/bykertrust)



This leaflet has been approved for publication and we've made a digital version available on our website. We've created a plain text version to support those using accessibility tools such as translation, audio, changes to the size of text, ruler and screen mask.

We also aim to make our information and services more accessible by using plain English in our communication and offering sign language and language interpreters where required.

If you would like this document in an alternative format or have any questions relating to this leaflet, please contact [inclusion@karbonhomes.co.uk](mailto:inclusion@karbonhomes.co.uk)

Arabic

هذه المعلومات عن Byker Community Trust، جزء من Karbon Homes. إذا كنت ترغب بها بصيغة أخرى، مثل نسخة مترجمة أو صوتية، فيرجى إعلامنا!

Slovak

Tieto informácie sa týkajú organizácie Byker Community Trust, ktorá je súčasťou spoločnosti Karbon Homes. Ak si želáte obdržať tieto informácie v inom formáte, napríklad v preloženej alebo zvukovej verzii, dajte nám prosím vedieť!

French

Ces informations concernent le Byker Community Trust, qui fait partie de Karbon Homes. Si vous souhaitez obtenir ce document dans un autre format, par exemple traduit ou dans une version audio, faites-le nous savoir !

Czech

Tyto informace se týkají organizace Byker Community Trust, která je součástí společnosti Karbon Homes. Pokud byste chtěli tyto informace v jiném formátu, například v přeložené nebo zvukové verzi, dejte nám prosím vědět!

Polish

Niniejsza informacja dotyczy Byker Community Trust, części Karbon Homes. Jeśli chcieliby Państwo otrzymać tę informację w innym formacie, np. w tłumaczeniu lub w wersji audio, proszę dać nam znać!

Portuguese

Esta informação é sobre Byker Community Trust, parte da Karbon Homes. Se desejar esta informação noutro formato, por exemplo a versão traduzida ou em áudio, por favor informe-nos!