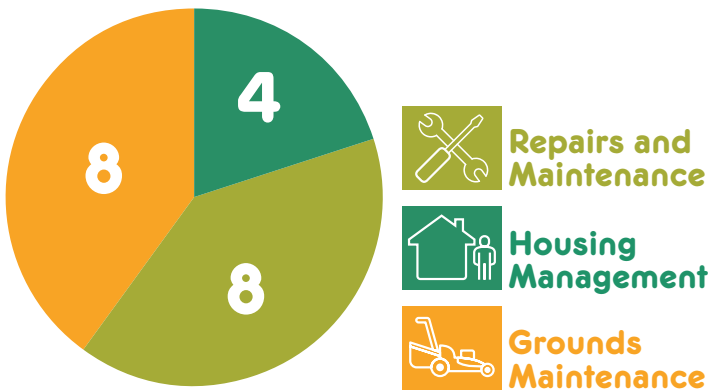



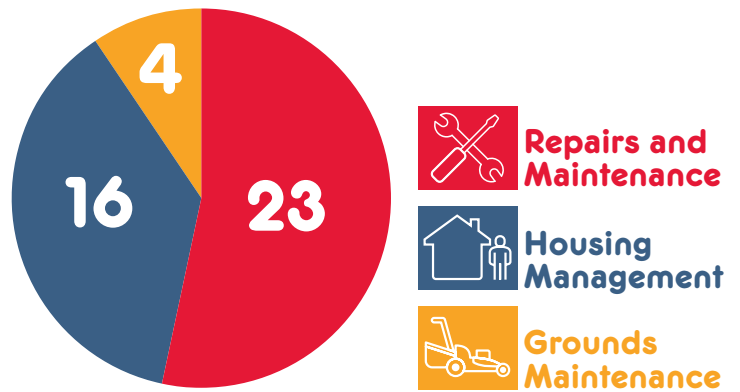
COMPLAINTS, COMPLIMENTS AND SUGGESTIONS

Number, Nature, Outcome

20 
COMPLIMENTS



43 
COMPLAINTS



COMPLAINTS UPHELD



Q1 - Q4 - April 2020 to April 2021

BYKER
community trust