



## BYKER'S BLOOMIN MARVELLOUS GARDENS

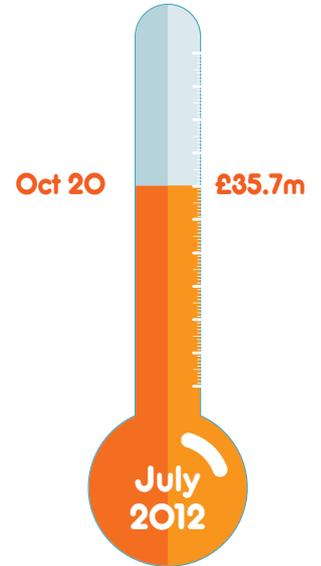
SEE PAGES 14-15

**MAKING BYKER AN ESTATE OF CHOICE – PLEASE GIVE US YOUR VIEWS BEFORE 30 OCTOBER**  
**SEE PAGES 9-12**

**BIG BYKER BAKE-OFF WINNERS**  
**SEE PAGE 5**

Our freephone telephone number  
**0800 533 5442**  
is available for all enquiries and out  
of office hours emergency repairs.

- ☎ Option 1 for repairs (also out of hours emergencies)
- £ Option 2 for all rent enquiries
- 🏠 Option 3 for all housing enquiries
- 🏢 Option 4 for all business enquiries



Since July 2012,  
BCT has invested  
£35.7m worth of  
improvements!

## USEFUL NUMBERS

Concierge Service (Byker Wall residents)

**0191 278 8688**

Employment & Welfare Benefits

**0800 533 5442**

Housing Benefit / Council Tax (Switchboard)

**0191 278 7878**

## LANGUAGES

This information is about Byker Community Trust, which owns the Byker Wall Estate in Newcastle upon Tyne. If you would like this information in your own language, we will arrange for an interpreter to help you on freephone 0800 533 5442.

Arabic  
ييف بغرت تنك اذا. نييات نوبأ لس الكوين ييف لوو ركياب راقع كملمت يتلا، تسرت ركياب ةعوم حجب تامول عمل ا هذه قل عتت  
244 5335 0080 مقرر فتاه ىلع كتدعاس عمل مچرتم تامدخ بيترتتب موقن فوسف كتغلب تامول عمل ا هذه ىلع لوصحل

České  
Czech  
Tato informace je o nadaci Byker Community Trust, která vlastní Byker Wall Estate v Newcastle upon Tyne. Pokud si tuto informaci přejete ve vašem vlastním jazyce, zajistíme tlumočníka, který vám pomůže na čísle 0800 533 5442.

Français  
French  
Ces informations concernent le fonds Byker Community Trust auquel appartient la propriété Byker Wall Estate à Newcastle upon Tyne. Si vous souhaitez recevoir ces informations dans votre langue, nous demanderons à un interprète de vous aider en appelant le 0800 533 5442.

Polonais  
Polish  
Ta informacja dotyczy funduszu Byker Community Trust będącego właścicielem nieruchomości Byker Wall Estate w Newcastle upon Tyne. Aby otrzymać tę informację w swoim języku, prosimy zadzwonić pod nr 0800 533 5442, a zaaranżujemy tłumacza w celu udzielenia pomocy.

Português  
Portuguese  
Esta informação é sobre a Byker Community Trust que é proprietária do Byker Wall Estate, em Newcastle upon Tyne. Se desejar esta informação na sua língua, trataremos de organizar um(a) intérprete para o/a ajudar através do 0800 533 5442.

русский  
Russian  
Здесь представлена информация о Byker Community Trust, которому принадлежит жилой комплекс Byker Wall в Ньюкасл-апон-Тайн. Если Вы хотели бы получить эту информацию на своем языке, мы подберем переводчика, который будет для Вас переводить, по номеру 0800 533 5442.

FRONT COVER PHOTO: This year's Byker in Bloom gardening competition attracted lots of colourful entries.

Answers to  
the spot the  
difference on  
page 19.



# WELCOME TO THE AUTUMN EDITION OF THE BYKER COMMUNITY TRUST NEWSLETTER

**Covid-19 continues to disrupt our lives, particularly here in the North East as we are faced with stricter restrictions.**



We are and will continue to support our residents as much as we can during these difficult times and acknowledge that it will be tough as we are separated from our loved ones and friends.

Wherever possible, we will continue to provide the best service we can. We are closely monitoring Government guidance and will react quickly to any guidance or advice that is given. Please keep checking our website for updates.

Unfortunately, due to the restrictions, we have had no alternative but to cancel this year's BCT tenants' conference. We also had to cancel all drop-in sessions as part of the consultation about our partnership with Karbon Homes.

In September, we sent all households on the Byker Estate a consultation leaflet to provide you with information about our proposal to extend our partnership with Karbon Homes to form a single organisation. The partnership would deliver better value for money and the priorities you told us were important to you.

It is important that you tell us your views on these proposals and there is more information inside this issue of Byker News. For your views to be considered, please tell us before **30 October 2020**.



Despite the restrictions imposed on us, it was great to see BCT and our partners delivering activities and events, in a safe environment, for residents of all ages.

Lots of children, young people and their families took part in the second Byker Best Summer Ever and it was lovely to see so many people enjoy our Big Byker Bake-off, please see page 5 for more details.

The annual Byker in Bloom gardening competition attracted a record number of entries this year and congratulations to everyone who entered. There were lots of colourful displays and we have included some of the photos on pages 14 & 15.



Once again, we'll be launching our Darker Nights campaign in the lead up to Bonfire night. Skips will be available in five key locations around the Estate so you can dispose of your bulky waste responsibly. These will be available on Tuesday 3rd November between 10am-12pm – see page 18 for more information.

Please stay safe and continue to follow the recommended Government guidelines.

**Jill Haley**  
**Chief Executive**

# WHAT'S ON

**We are closely monitoring the evolving situation and guidance published by Government around Covid-19.**

Guidelines are constantly changing and stricter measures were put in place here in the North East at the end of September. Please note that events on the Estate may be cancelled so please keep an eye on our website or social media for updates.



## **BCT TENANTS' CONFERENCE 2020 CANCELLED**

Unfortunately, due to Government guidelines, we have had to cancel this year's tenants' conference. We are sorry for any inconvenience this may cause.

## **DISCOVER AN INVISIBLE WORLD IN BYKER**



**Unfolding Theatre unveiled a new Family Story Trail in September that explores an invisible world of stories in Byker created by local children.**

The free trail covers five locations in Byker and Walker. Each location features a unique story co-created by children that can be accessed by scanning a QR code. A Storyteller will then read the story that has been developed by local families. Maps of the trail will be available to pick-up locally or an online version can be downloaded at: [www.unfoldingtheatre.co.uk](http://www.unfoldingtheatre.co.uk)

The Family Story Trail will be in place until mid-December and has been funded by Arts Council England and Well Newcastle Gateshead.

## **KIDS BIKE SALE**

**October half term holidays  
Recycle y'bike**

Lots of kids bikes available for under £30.



## **NEW OUTDOOR SHOW IN NOVEMBER**

**Northern Stage is planning to bring a brand new free outdoor show to Byker this November.**

**The Kids Are Alright** is written by Lee Mattinson who residents might have met on the Estate over the summer when he was working with the Doorstep Music team and young people who created Byker Audio Stories.

# BIG BYKER BAKE-OFF

Thank you to everyone who participated in our Big Byker Bake-off. We distributed 150 family stottie kits to residents and asked you to take photos and send them to us.

We were inundated with entries so thank you to everyone who participated.

**Congratulations to Layla Urwin who won the £50 first prize voucher. Big River Bakery also donated a £30 second prize which was awarded to Jamie and Connie Leigh because they loved it so much.**

We also provided 320 free picnics to residents and families.

Luca and Rose Weaver won a £50 voucher for their picnic in the sun photo. Well done!



Left, Layla Urwin and above Jamie and Connie Leigh.

## SUMMER PICNICS



Winners, Luca and Rose Weaver



In partnership with:  **BIG RIVER BAKERY**

# BYKER BEST SUMMMER EVER

Children, young people and their families took part in Byker's second Best Summer Ever this year.



Activities took place each week throughout August across four outdoor locations on the Estate. Extra safety measures were introduced due to Covid-19, including social distancing and smaller groups. Activities were completely free and included den building, cookery classes, bike jumps and ramps, audio stories, crafts, performance, dancing and football. And children even had the chance to learn British Sign Language to their favourite songs!

Food was central to the project this year. Seven Stories' created Kitchen Story Packs (giving families the ingredients to cook a story themed meal), and every child who took part in an activity got a picnic lunch.

Byker Community Trust arranged for free ice creams for tenants and residents on the Estate.



**A big thanks to Byker Community Centre and its volunteers, who opened up the Centre on a Saturday morning throughout the Best Summer Ever so that families could pick up food hampers too!**

# INVESTMENT UPDATE

BCT has worked closely with its contractors to ensure works have resumed in accordance with Government safety guidelines and we are pleased to report that all investment projects are now back on site. The latest progress includes:

## LIFT REPLACEMENT PROGRAMME

Classic Lifts have now completed the £1.5m replacement of all lifts from Byker Crescent to Northumberland Terrace and upgraded both lifts servicing Tom Collins House.

## DUNN TERRACE EXTERNAL UPGRADE

Esh Construction are progressing well with works on the external upgrade of the Dunn Terrace section of the Byker Wall from Wolseley House to Salisbury House, including Graham House.

Large sections of cladding replacements and concrete repairs have been completed and works

are continuing with the full external redecoration of the blocks and installation of pigeon netting to balconies.

All communal cupboard doors and flat door replacements included in the scheme have now been completed. An additional scheme of door replacements across the Estate has been brought forward, which will replace doors identified as requiring renewal in the stock condition survey. We will be in contact with all residents where the door to their property has been identified for replacement.

Esh Construction have recently been awarded 'performance beyond compliance' under the Considerate Constructors Scheme, which recognises contractors in the construction industry who have adopted best practice in the delivery of their projects.



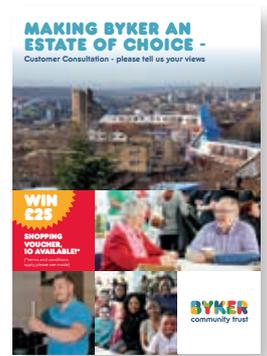
## FIRE STOPPING WORKS

Novus Solutions have been appointed to complete fire stopping works in the Byker Wall and its link blocks, which were identified in Fire Risk assessments. Works include enclosing holes between floors in the stairwells and within communal cupboards and tank cupboards within the communal areas. Work will soon be starting and we will be in contact with residents affected by works being carried out in their stairwell.



If you have any queries regarding the delivery of BCT's investment programme, please contact Krystian Szpunar, Investment Programme Manager by emailing [customerservices@bykerct.co.uk](mailto:customerservices@bykerct.co.uk) or telephone 0800 533 5442 (option 3).

# CUSTOMER CONSULTATION – PLEASE TELL US YOUR VIEWS



All residents living on the Byker Estate received a Customer Consultation leaflet which includes important information about a proposal from Byker Community Trust (BCT) to extend our partnership with Karbon Homes.

The leaflet explains how the partnership could work and what we believe are the benefits. The leaflet forms part of the formal consultation we are carrying out and we would welcome your views on this.

## BACKGROUND

Over the last few months, the Board of BCT has been looking at exploring how we could expand our current partnership with Karbon Homes to help us achieve our strategic objectives of:

- Making Byker an Estate of Choice
- Contributing to a thriving Byker, and
- Ensuring that Byker's community ethos is sustained

Last year, with the help of the Customer Scrutiny Committee, we consulted with you to find out what your priorities were and what you wanted in relation to your homes and your neighbourhood.

We also asked for your views on the services we deliver, how we can improve those services, what is important to you and what your aspirations were for Byker.



## WHAT YOU TOLD US...

Thank you for your feedback. You told us what you wanted and how these should be prioritised. These were:

- Transformational investment across the environment;
- Investment in your homes (such as new bathrooms with showers and kitchens);
- New homes to match the changing demographic needs of the community; and
- To continue with an office on the Estate where you can talk face-to-face with staff.

## THE PROPOSAL

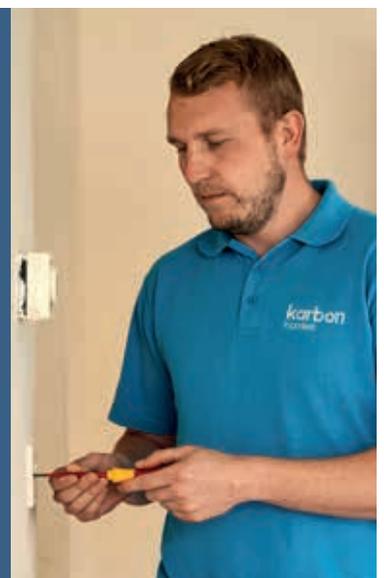
It is proposed that BCT and Karbon Homes should extend their existing partnership by formally joining together to form a single organisation.

This would take place by BCT transferring its business to Karbon Homes. Karbon would then be responsible for the operation of the combined business and would become your landlord.

## WHY KARBON HOMES?

Like BCT, Karbon is also a charity and a registered provider of social housing. It is therefore subject to the same regulation and duties as BCT. Karbon Homes has a great track record in delivering exceptional customer service and is a financially strong organisation that has similar values to BCT. They are focused on providing as many good quality homes as they can; delivering excellent services to their customers; and shaping strong and sustainable places for communities.

We've already been successfully working in partnership with Karbon Homes since July 2016. The partnership has resulted in large cost savings, improved value for money and customer satisfaction levels for BCT customers. Karbon Homes has supported BCT in keeping your homes and neighbourhood safe and secure - our joint staff team continue to provide key repairs and maintenance and grounds maintenance services in Byker.



# WHAT DOES THIS MEAN FOR YOU?

We are very proud of what we have already achieved and delivered here on the Byker Estate. We believe extending our partnership with Karbon would enable us to achieve greater things and deliver the priorities you have asked for.

**If the partnership goes ahead, this would mean your new landlord would be Karbon Homes. The management area would continue to be called Byker Community Trust, and Karbon Homes would deliver all of the services.**

This proposed new partnership could bring new and faster investment into the Estate between 2021 to 2029 and we'd like to share with you some potential benefits.

Together, we have created the following community pledge based on what you told us you wanted. If this partnership is agreed, the following pledge is a summary of what Karbon Homes would offer residents:

**Improvements in the external environment such as waste and litter management, new fencing, trees, green open spaces and play areas.**



**A local office on the Estate with easy access to neighbourhood staff.**



**Additional funding to modernise homes by installing new bathrooms with showers and kitchens.**



**Your initial rent would not change as a result of the partnership. The current arrangement that you have with BCT to keep rent increases in line with Government advice would not change.**



**Building new homes to meet the needs of current and future customers.**



**Importantly, your rights as a tenant or leaseholder would not change.**

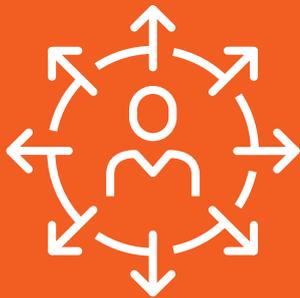
Karbon Homes will agree a strategy to maintain and invest in the Estate's District Heating System with the aim to reduce fuel poverty and making the system greener and more energy efficient.



Access to Karbon Homes' community budget to support even more community-led projects.



Access to extra services that are delivered to Karbon's customers, helping you to maximise your income and employment opportunities even further.



Customers will continue to be involved in the decisions we make in the Estate. We would do this by:

- Developing a new BCT Committee, consisting up to 12 Members. This would include local people, including a minimum of four tenants, responsible for overseeing the quality of services delivered by Karbon; and
- Consulting with BCT's shareholders and agreeing how they might continue to be engaged with the future strategy for the Estate.



## WHEN IS THIS GOING TO HAPPEN?

BCT's Board will consider all of your comments and will make a decision in December 2020. If the Board agrees, the findings of the consultation would be presented to BCT Shareholders and the Customer Scrutiny Committee for consideration in January 2021. If Shareholders and the Customer Scrutiny Committee agree to proceed, the new partnership with Karbon Homes could be in place by April 2021. There is still a lot of work to do before a final decision is made including listening to what you have to say.

We are also talking to other key stakeholders such as Newcastle City Council, the local MP, councillors and funders about our proposals. We'll keep you up to date of how the plans are going in future issues of the Byker News newsletter.



# WE WANT TO HEAR YOUR VIEWS

## Your views are important to us.

There is still time to give us your views. Please tell us your thoughts by **Friday 30 October 2020**. You can contact us in a number of ways to best suit you:



### Write to us:

Please fill in the separate form and return it in the FREEPOST envelope provided.



### Call us:

Please call us on 0800 533 5442 and press 5 for Customer Consultation.



### Email us:

Please email us at [customerservices@bykerct.co.uk](mailto:customerservices@bykerct.co.uk)



**WIN £25  
SHOPPING  
VOUCHER**

**WIN**

For everyone who gives us their views on our plans to extend our partnership with Karbon Homes, you will be automatically entered into a free prize draw to WIN one of ten £25 shopping vouchers.

# COVID-19 UPDATE

BCT is closely following official Government guidance as it is released and will react quickly to this to plan and deliver our response. Please check our website for the latest updates.

**We must  
keep on protecting  
each other.**



**HANDS**



**FACE**



**SPACE**

**NHS**

**HM Government**

**STAY ALERT CONTROL THE VIRUS SAVE LIVES**

## Office and face-to-face appointments

Our offices at 17 Raby Cross are currently open three days per week, **by appointment only**.

Our opening times are:

**Monday, Wednesday & Friday 10am - 4pm**

Customers are required to wear a face mask. Should you wish to book an appointment, please do so by calling 0800 533 5442 (option 3).

## Rent

If you are having any difficulties paying your rent, we would advise you speak to a member of staff as soon as possible so that we can discuss how we can help you. **Please call 0800 533 5442, selecting Option '2' for Rent.**

## Sheltered Schemes (Tom Collins House and Mount Pleasant)

We are continuing to make contact through intercoms or mobile phones. Residents can still contact us for help and support in the same way. To protect some of our most vulnerable residents, we have stopped unnecessary visits to our schemes.

## Neighbourhood and Estate Management

Cleaning and security services continue as normal with necessary precautions.

Our Grounds Maintenance Team have been back on the Estate carrying out grounds maintenance work in accordance with Government safety guidelines.

Our Neighbourhood Housing Officers are not carrying out any home visits although they can still be contacted by telephone, email or through our social media channels.

## Lettings and Allocations

Our housing allocations service has resumed with strict new procedures and measures in place.

Available properties can be viewed weekly via Tyne and Wear Homes, residents are encouraged to view properties virtually and only physically visit if necessary. Restrictions will apply.

## Additional Support

We have been contacting residents over the age of 60 or who fall into vulnerable groups. We will continue to do this regularly to provide as much advice and support as we possibly can.

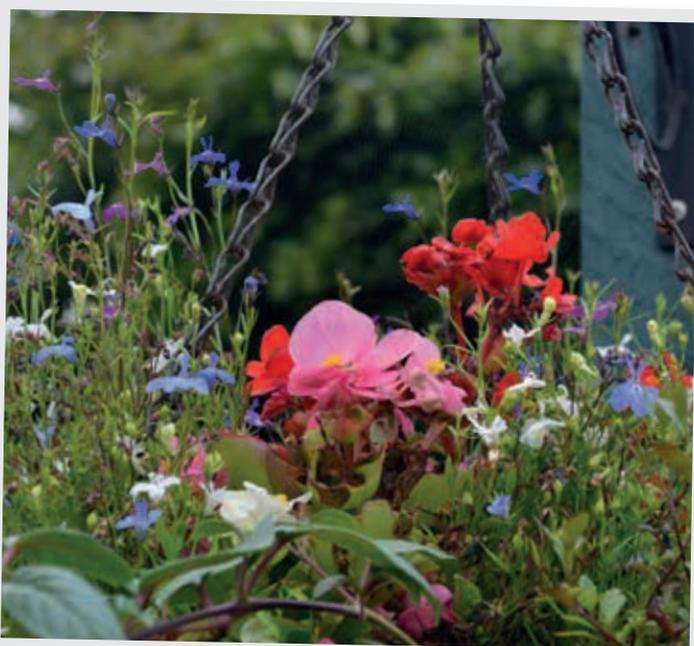


# MAKING BYKER BEAUTIFUL



The annual Byker in Bloom gardening competition, which we are proud to deliver with Newcastle City Council, has once again produced some wonderful displays.

Thank you to everyone who entered and congratulations to all the winners! Prizes of shopping vouchers are awarded for first, second and third places.



**Best Back Yard – St. Peters Road**



**Lockdown Project - Trinity Courtyard**



**Innovation in a Front Garden - Clydesdale Gardens**



**Best Newcomer - Carville Rise**



**Nominate a Neighbour - Ayton Rise**



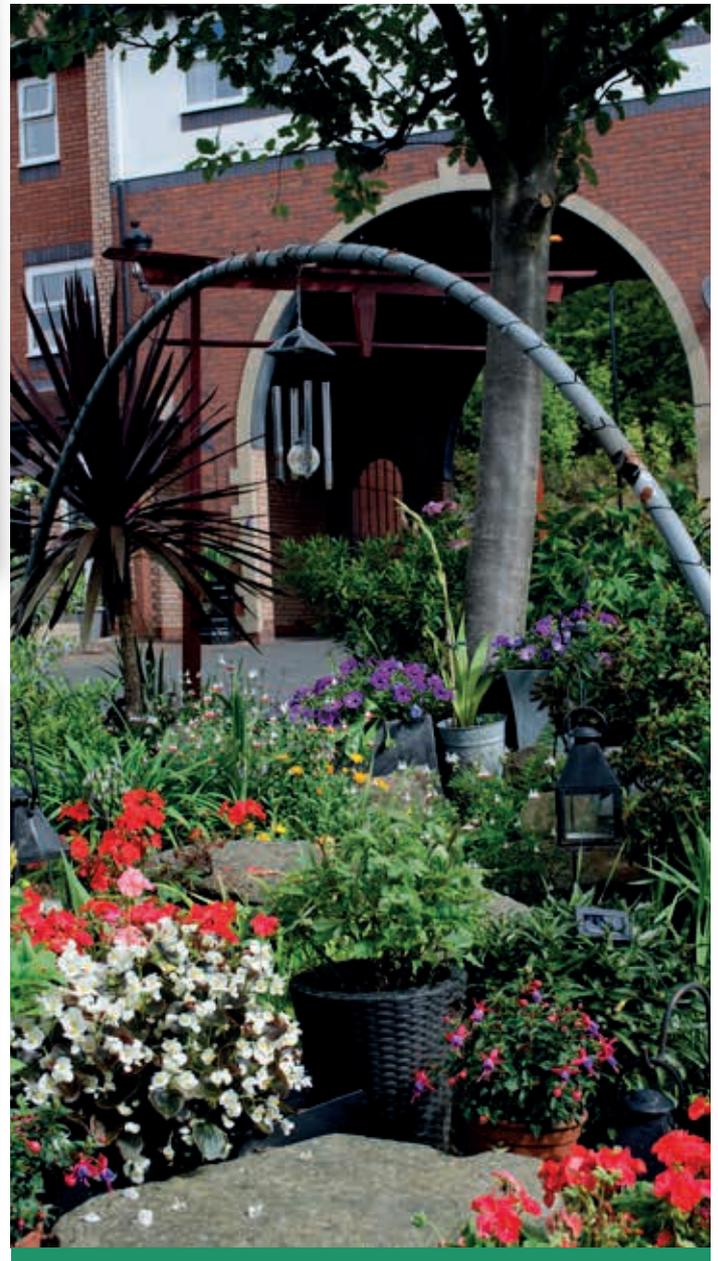
**Best in Byker - St. Peters Road**



**Young Person Wildcard - Shipley Walk**



**Balcony - Shipley Rise**



**Judges Favourite - Trinity Courtyard**

# BYKER COVID-19 MUTUAL AID

# PARTNER PROFILE

Byker Community Trust works with lots of different partners to help deliver services and events across the Estate. Here, we highlight the work of the Byker Covid-19 Mutual Aid.



The Byker Covid-19 Mutual Aid is a small group of residents who came together to lend a helping hand to people who were self-isolating or had other support needs.

Volunteers from the group have delivered emergency food, books, clothes and toys, helped with everyday jobs like picking up prescriptions or taking dogs for a walk, and signposted people to support services.

The Mutual Aid group receives food for distribution, mainly through FareShare and the local Morrisons store, and works closely with Byker Community Trust, Age UK and Newcastle City Council to make sure people who should be, are included and benefit.

For more information, please visit their Facebook page or e-mail [bykercovid19@outlook.com](mailto:bykercovid19@outlook.com)  
You can also call 07715 412 788 (please leave a message).

## HELPING RESIDENTS TO FIND EMPLOYMENT

As part of our partnership with Building Futures East, BCT refers residents who need support with finding employment and training.

Building Futures East participated in the DeviceDotNow initiative and secured some tablets and 4G WiFi devices, which they gave away to those deemed most in need with three BCT residents benefitting.

Due to the success of the campaign, they are hoping to secure more devices in the future. If any tenants are interested in employment support ranging from CV writing, exploring local programs or job searching, please contact BCT's Welfare Reform Team where our staff will assess your needs referrals can be made.

# DOORSTEP MUSIC



**Over the summer, Northern Stage went out on the road with Doorstep Music - a series of 48 'pop up' gigs for residents on the Byker Estate to enjoy from their doorsteps, balconies and gardens.**

Musicians Jeremy Bradfield, Hannabiell Sanders and Lindsay Hannon played live while residents came out to listen and sing along. Songs were also signed for deaf residents.

Thank you to everyone who came out to watch and we hope you enjoyed the performances. Look out for more free live music on the Estate once a month between October and March.



## BYKER AUDIO STORIES



**Northern Stage Young Company 'The Team' have co-created eight brand new audio experiences for Byker and beyond made with the local community.**

Listen to stories about the brightly coloured streets of Byker, inspired or spoken by Byker Estate residents. The eight short stories were originally designed to be enjoyed in specific locations across the Estate, but can be listened to anywhere.

Listen for free at [www.northernstage.co.uk/Pages/FAQs/Category/byker-audio-stories](http://www.northernstage.co.uk/Pages/FAQs/Category/byker-audio-stories)

# COMMUNITY CLEAN UP



As part of our Darker Nights campaign, we will be providing five skips around the Estate to crackdown on fly tipping and waste.

Skips will be located in the following areas on Tuesday 3rd November between 10am and 12pm at:

- Brock Square
- Cheviot Mount
- Dunn Terrace
- The Brow
- Chirton Wynd

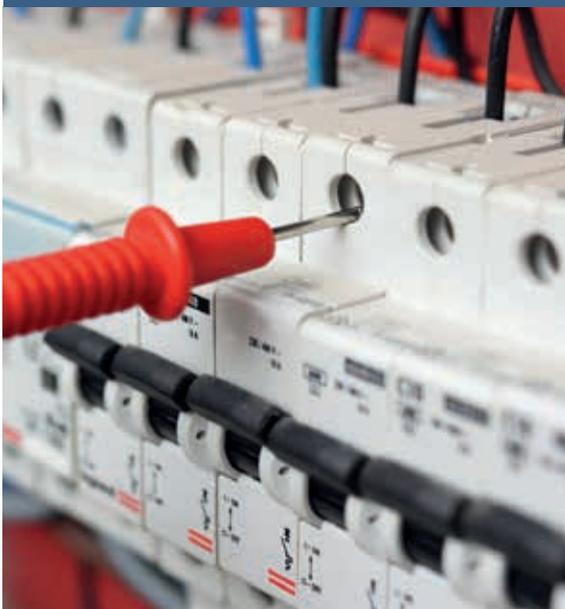
The aim of the campaign is to minimise the risks caused by illegal bonfires, fireworks and anti-social behaviour in the lead up to Bonfire night and to help remove rubbish and reduce the risk of fires.

BCT staff will be out-and-about helping residents to make use of the temporary skips and social distancing measures will be maintained at all times.



## IMPORTANT - CHECKING ELECTRICS WITHIN YOUR HOME

Electrical testing assesses the electrical installation in your home to ensure it is in safe working condition. This is essential to ensure the safety of you and your family.



In the upcoming months, your home may be required to undergo testing.

An approved electrician from Karbon Homes will check the wiring, switches and sockets to ensure they are safe. Any major defects will be rectified while the electrician is in your home.

The works should take approximately two hours to complete and the power will need to be switched off in order to carry out the tests.

All the works are in the interest of your health and safety. We will contact you to arrange a convenient appointment if your property is due for testing. If circumstances change and you are unable to make a prearranged appointment, please let us know and we can reschedule.

If you have any further queries, please contact BCT on 0800 533 5442.

# £25 PRIZE WORDSEARCH

M K Y S Z M E V P A R J W T B M  
 E C N A T S I D L A I C O S M U  
 W L R O S V K U L R A U I Q S T  
 M N E U I I P B W I B N P W E U  
 P P B C E T V R Q H O J Y S M A  
 D B F X T T A S V I Q C L Y O L  
 Q Y L K X R L T T F N U P N H A  
 H K D F A H I I L K N R W I N I  
 A D V S E S T C Z U Q E P D O D  
 W R P I I E T B A I S K D G B I  
 N F A U P D A N T L A N Q R R Y  
 C H B M Z K N M U T U A O F A O  
 W F O B E S T S U M M E R C K G  
 X C P O O V D W X K S I E Z F N  
 T E F G A Y V U B C U A L X T F  
 Q F Y T Z G P N R O B I A M R X

Complete the wordsearch to win a £25 Eldon Square voucher to spend on whatever you fancy!

Consultation	Autumn	Competition
Karbon Homes	Bake Off	Electrical
Social Distance	Best Summer	
Mutual Aid	Garden	

**Congratulations to Lesley Kelly who won the last wordsearch competition!**



Name:	Address:
Postcode:	Daytime telephone number:

Send your completed wordsearch along with your name, address and a daytime telephone number to: **Byker Community Trust News Competition, Byker Community Trust, 17 Raby Cross, Byker, Newcastle upon Tyne, NE6 2FF. Closing date is Friday 20th November 2020.**

Please note: Competitions are only open to residents with no rent arrears.

## JUST FOR FUN



**Spot the difference - Can you spot 13 differences!**





- |    |  |                         |
|----|--|-------------------------|
| 1  | Byker Community Trust Offices BCT      | Freephone 0800 533 5442 |
| 2  | Sure Start East Family Sands Centre    | Call 0191 275 9636      |
| 3  | ACANE Community Centre                 | Call 0191 265 8110      |
| 4  | St. Michael's Church Centre Raby Cross |                         |
| 5  | St. Michael's Church Headlam Street    |                         |
| 6  | Byker Community Centre                 | Call 0191 265 5777      |
| 7  | Byker Village Bowling Green            |                         |
| 8  | Byker Primary School                   | Call 0191 265 6906      |
| 9  | Avondale House (Veterans' Support)     |                         |
| 10 | St. Lawrence's Primary School          | Call 0191 265 9881      |
| 11 | St. Lawrence's Church                  |                         |
| 12 | East End Library and Pool              | Call 0191 277 4100      |
| 13 | Climb Newcastle                        |                         |
| 14 | Chirton House                          |                         |
| 15 | Ralph Erskine House                    |                         |
| 16 | Tom Collins House                      |                         |
| 17 | Mount Pleasant                         |                         |

### How to contact Byker Community Trust:

- Call: **0800 533 5442**
- Option 1: Repairs  
(also for out of hours emergencies)
- Option 2: Rent Enquiries
- Option 3: Housing Enquiries
- Option 4: Business Enquiries

- [customerservices@bykerct.co.uk](mailto:customerservices@bykerct.co.uk)
- [www.bykercommunitytrust.org](http://www.bykercommunitytrust.org)
- [bykercommunitytrust](https://www.facebook.com/bykercommunitytrust)
- [@bykertrust](https://twitter.com/bykertrust)



17 Raby Cross, Byker, Newcastle upon Tyne, NE6 2FF

