

BYKER NEWS

community trust www.bykercommunitytrust.org



**AWARD
WINNERS
SEE PAGE 4**

**BCT FAMILY
FUN DAY
SEE PAGE 8**

USEFUL NUMBERS

Byker Community Trust Office	Freephone 0800 5335 442
Byker Community Housing Office (for all tenancy related issues)	0191 278 1555
Advice and Support	0191 278 1537
Citizens Advice Welfare Benefits	0191 290 3910
Community Care Alarm Service	0191 278 8699
Concierge Service (Byker Wall residents)	0191 224 4395
Envirocall	0191 278 7878
HASBET (Housing, Anti-Social Behaviour Enforcement Team)	0191 278 8740
Housing Advice	0191 277 1711
Housing Benefit / Council Tax (Switchboard)	0191 278 7878
Housing Options	0191 277 2020
Newcastle Furniture Service	0191 278 1888
Newcastle Futures	0191 230 2970
Northumbria Police non-emergency	101
Repairs Centre	0191 277 7878
YHN Customer Involvement	0191 278 8600
YHN Leasehold	0191 278 7725
Young People's Service	0191 277 1190

NEIGHBOURHOOD WARDEN SERVICE SHIFT TIMES: 1.30PM – 10PM

Warden Hotline	0191 277 3970
Matthew Chadwick (Warden)	07717 427 450
Elleena Faulder (Warden)	07867 966 307
Julie Gledson (Warden)	07976 149 000

LOCAL CONTACTS

YMCA Neighbourhood Youth Project	0191 276 6052
ACANE Community Centre	0191 265 8110
Byker Community Centre	0191 265 5777
Sure Start Family Sands Centre	0191 275 9636
Byker Primary School	0191 265 6906
St Lawrence Primary School	0191 265 9881
East End Library and Pool	0191 277 4100

If you have a question about your tenancy (such as rent, housing applications or neighbour complaints) please contact:

**BYKER COMMUNITY HOUSING
OFFICE - 0191 278 1555**

LANGUAGES

This information is about Byker Community Trust, which owns the Byker Wall Estate in Newcastle upon Tyne. If you would like this information in your own language we will arrange for an interpreter to help you on 0191 278 8600.

آرېبىر عرلأ
Arabic

“نېيات نونك اذآ نوبأ لس الكوېن ېف لوو ركياب راقع كفلمت ېتلأ ،تسرت ركياب ةعو مچمب تامول عملأ هذو قلععتت”
8600 278 0191 مقرر فتاه ىلع كتدعاس عمل مچرتم تامدخ بېتربتوب هو قن فوسف كتغلب تامول عملأ هذو ىلع لوصحلأ

České
Czech

Tato informace je o nadaci Byker Community Trust, která vlastní Byker Wall Estate v Newcastle upon Tyne. Pokud si tuto informaci přejete ve vašem vlastním jazyce, zajistíme tlumočníka, který vám pomůže na čísle 0191 278 8600.“

Français
French

Ces informations concernent le fonds Byker Community Trust auquel appartient la propriété Byker Wall Estate à Newcastle upon Tyne. Si vous souhaitez recevoir ces informations dans votre langue, nous demanderons à un interprète de vous aider en appelant le 0191 278 8600.

Polonais
Polish

Ta informacja dotyczy funduszu Byker Community Trust będącego właścicielem nieruchomości Byker Wall Estate w Newcastle upon Tyne. Aby otrzymać tę informację w swoim języku, prosimy zadzwonić pod nr 0191 278 8600, a zaaranżujemy tłumacza w celu udzielenia pomocy.

Português
Portuguese

Esta informação é sobre a Byker Community Trust que é proprietária do Byker Wall Estate, em Newcastle upon Tyne. Se desejar esta informação na sua língua, trataremos de organizar um(a) intérprete para o/a ajudar através do 0191 278 8600.

русский
Russian

Здесь представлена информация о Byker Community Trust, которому принадлежит жилой комплекс Byker Wall в Ньюкасл-апон-Тайн. Если Вы хотели бы получить эту информацию на своем языке, мы подберем переводчика, который будет для Вас переводить, по номеру 0191 278 8600.

FRONT COVER PHOTO: The YMCA on Dunn Terrace has been given a fantastic new look thanks to veterans living at Avondale House. See page 14 for details.

CONTENTS

Page

Welcome	3
We're all winners! BCT scoops two regional CIH awards	4
Setting the standard for publications in Byker	5
Byker's community champions	6
Anti-social behaviour kicked into touch!	7
Bells award	7
Family Fun Day	8
Launch of Participatory Budget Scheme 2015	9
Paying your rent – why Direct Debit is better for everyone	10
Do you have concerns about benefits?	11
Byker Wall update	12
An update from your concierge service	12
Lord John Prescott declares Chirton House officially open!	13
YMCA gets grand makeover thanks to veterans	14
Catering for creepy crawlies!	15
Fun on the farm	15
A thank you from the Shipley Walk TARA	16
An invitation to join the Byker Village TARA	16
New website update	17
Need help with languages?	17
What's on	18
Prize wordsearch	19
BCT map	20

WELCOME TO THE SUMMER EDITION OF THE BYKER COMMUNITY TRUST NEWSLETTER

As the weather begins to change and children get closer to the glory days of their summer school holiday, it's a very exciting time for residents of all ages in Byker.

It's not too long now until our fabulous BCT Family Fun Day in July, which has been hugely successful over the last few years and is set to be a great day out for every generation – we hope to see many of you there.

We're delighted to announce that Chirton House, an apartment complex of 16 new homes, has now been officially opened by Lord Prescott following a £1.2million redevelopment. The apartments are fabulous and some tenants have already moved in, so it's brilliant to see Byker investment projects coming together.

And we're also pleased to be able to tell you that Andrew Young, who had been seconded to BCT from the Citizens Advice Bureau to help provide advice and support relating to benefits and welfare, is now working for us permanently. Andrew can also help you if you're looking for work, so please do contact him if you would like any assistance.

Jill Haley
Chief Executive



WE'RE ALL WINNERS!

As we mentioned in our last issue, awards fever is alive and well in Byker and now we're happy to report that our estate has many award winners. Over the next four pages you can read all about the many recent successes we've had to celebrate in Byker, we're sure you'll agree they're all worthy of being honoured!



Jill Haley, Chief Executive of BCT with Major Ken McMillan of Armed Forces Veterans' Launchpad and Steve Howells at the CIH Awards.

BCT scoops two regional CIH awards

At the Chartered Institute of Housing (CIH) awards in April, we were delighted to win not one, but two awards.

Our very own Steve Howells, a local lad and a familiar face to many who visit our office on Raby Cross, won the Student of the Year award and Avondale House, the housing scheme for veterans, was awarded Innovation of the Year.

Steve, who works as a Business Administration Assistant for BCT, is now the proud owner of two awards, having previously won an commendation in the 'Rising Star' category at the National Housing Federation's annual SHINE (Showcasing Housing in the North East) awards in 2013.

He has completed a Business Administration apprenticeship and is on course to complete his CIH Level 3 qualification in Housing Practice and Communities.

Steve, who has grown up on the Byker estate, said: "This is fantastic news to be recognised as the CIH student of the year in the North

East. I would like to thank the BCT for the support they have given me throughout my studies and hope I can continue with my success in the future."

Avondale House, which, as we reported in our last issue, was recently visited by Prince Harry, is run by the charity Armed Forces' & Veterans' Launchpad. It provides a safe environment for residents to help them move on from military to civilian life.

We won the Innovation of the Year award for Avondale House following its transformation into a fantastic new facility that many organisations are using as a base to improve veterans' lives.

Jill Haley, Chief Executive of BCT, said: "BCT is committed and passionate about creating a community that everyone living, visiting and working in Byker is proud of. I would like to congratulate everybody who has been involved in helping us to transform Byker and look forward to making further improvements in the future."

Setting the standard for publications in Byker

The BCT Customer Communications Group, which helps pull these newsletters together and advise us on what the Byker community wants to read about, have won an regional award for their work on our annual report.

The Communications Group worked with us on our first annual report for tenants, advising on how it should look and feel, the layout, which pictures should be included and which questions they thought tenants would like to ask BCT.

Together we created the document, named 'Building Byker's future... our journey so far', which was sent to all residents on the Byker Estate with an issue of this newsletter in October 2014.

In April, the annual report won the Excellence in Annual Reports Award at the TPAS (Tenant Participation Advisory Service) Northern Awards, which promote and celebrate the success of tenants, landlords and contractors working together.

Some of the twelve tenants who are members of the Communications Group joined

staff from BCT at the awards ceremony in Manchester, where the annual report was up against five others shortlisted in the category. As the winner, they will now compete against winners of the Central and Southern regions in the national final to be held on 9 July in Chesford Grange, Warwickshire.

David Jones, Head of Engagement and Community Development at BCT, who worked with tenants on the production of the annual report, said: "When we set out to develop the annual report, our intention was always to involve tenants as much as possible and we wanted to produce a document that tenants will want to read and that is relevant to them."

If you want to get involved in this or any other group please contact David Jones on freephone 0800 5335 442.



All residents should already have received a copy of the winning annual report, 'Building Byker's future... our journey so far' but it is available to view on the BCT website at www.bykercommunitytrust.org. Copies are also available on request by calling freephone 0800 533 5442.

Award winners: David Jones (Head of Engagement and Community Development at BCT), Steve Howells (Business Administration Assistant at BCT), Byker tenants Martin Greenfield and Marion Naughton with Penni Pennington, (Director of sponsors Connectin) who presented the award.



BYKER COMMUNITY SPIRIT RECOGNISED AT VOSCARS



For the third year running a ceremony was held to honour the fantastic work of local people in Byker who make a real difference to their community. BCT held the Byker Voscars at St. Martin's Centre on Friday 6 March, which were hosted by Cllr Nick Kemp, who is also a BCT Board Member. There were many worthy winners and you can see photos of them all below.

Congratulations everyone!



Arthur Bartlett wins the Long Standing & Exceptional Volunteer Award, presented by Newcastle East End Football Club.

Diane Duncan accepts the Long Service to the Community Award on behalf of Les Richards, which was presented by BCT.

Sammyjoe Callaghan wins the Outstanding Commitment to Volunteering Award, presented by YMCA.



Anne McGuinness & Doreen Horseman win the Volunteer of the Year Award, presented by St Martins Centre.

Doris Scowen wins the Long and Continuing Service to Church and Community Award, presented by St Martin's Church.

Olive Rawlinson wins the Long Service Award presented by Scarborough Road Area, Byker Old Town TARA.



Amber Knights wins the Streetwise Youth Ambassador Award, presented by Streetwise.

Louise Pallister & Rachel Priestley win the Young Volunteers Award, presented by Barnardo's Sure Start East Children's Centres.

Carol McLaughlin of Allendale Community Centre wins the Longstanding Community Contribution Award, presented by Byker Ward Committee.

The final award of the evening, the Shining Light Award, was awarded in memory of Ella Clark and accepted by Carol McLaughlin and Norman Kinnafick on her behalf. The award was presented by the Byker Ward Committee.

BELL GROUP COMMENDED FOR WORK TO IMPROVE ACANE COMMUNITY CENTRE

The painting and decorating company Bell Group, which has been working for us on the Byker Estate, recently won an award in recognition of its redecoration of the ACANE Community Centre.

ACANE had wanted to spruce up the centre for around ten years but had always struggled to find the money, so we stepped in and put ACANE in touch with Bell Group, who were happy to help.

The renovation work included new signage, joinery repairs and new carpeting, and a full redecoration throughout the property to give it a fresh and welcoming look.

Bell Group also donated a Playstation 4 console and games to the centre as well as a computer



and monitor to improve the IT facilities that are so vitally needed.

Bell were awarded the 'Johnstone's Community Spirit Award' by paint manufacturer PPG for work done with communities around the country, but specifically at the ACANE Community Centre in Byker.

PPG's General Manager, Steve Pocock, said: "Working in their local communities for many years, Bell Group support a multitude of activities that have made a real difference to many local communities and they should be very proud of what they have achieved."



Before and after.

ANTI-SOCIAL BEHAVIOUR KICKED INTO TOUCH!

Residents of Chirton Wynd have expressed their delight after the Neighbourhood Policing Team was able to work with BCT and Your Homes Newcastle to reduce anti-social behaviour (ASB) in the area.

Young people had been using the car park in Chirton Wynd to play football, which was causing some damage and creating some issues with noise.

The police worked with BCT and YHN to review the problem and realised that a community facility on Bamburgh Terrace was being ignored by the young people due to its poor condition and frequent use by dog walkers, which was causing dog fouling.

Following this, we wrote to resident dog owners and Neighbourhood Officers increased their presence to highlight the dog fouling problem.

A clean-up operation also took place in Bamburgh Terrace and signs were put up to remind people not to let their dog foul.

Pc Duncan Holness said: "We are really pleased that we have been able to resolve this problem. We listened to what the young people were saying and BCT were keen to work with residents. Everyone has benefited from this improvement to the facility on Bamburgh Terrace."



BCT FAMILY FUN DAY



Free ice cream & hot dog



Rookie Sport
Bouncy castle

Face painting
Football
Soft play

Exotic animal zoo

Games and fun

Mega slide
Temporary tattoos



Laser Quest
Photo booth

Arts and crafts
Music
Dance

Tag
Rugby

Please come along to this year's BCT Family Fun Day - it's for you.

This year we are hoping even more tenants will attend and enjoy a great day out with all the fun of the fair. We will be asking you for your valuable opinions about living on the Byker Estate and the standard of services you currently receive. We are reviewing all services provided to our tenants and therefore need you to tell us what works and what doesn't and what needs to change and why.

**BCT Family Fun Day - Wednesday
22 July 2015, 12 noon till 4pm**

Please note, this event is only for BCT tenants. For more information contact Steve Howells on 0191 290 3910.

LAUNCH OF PARTICIPATORY BUDGET SCHEME 2015

Do you have a project or scheme that will make a difference in Byker? If you need funding to support it, why not consider applying for a grant through the Participatory Budget Scheme?

To be considered for a grant, your project must link to one of the following themes:

- Safer neighbourhoods
- Health and wellbeing
- Skills and employment
- Young person's activities

Application forms and guidance notes are available on our website

www.bykercommunitytrust.org,

by telephoning or calling at our office (see back page for contact details), or by visiting the BCT Involvement Stand when you are at the BCT Family Fun Day.

Please ask to speak to David or Steve if you have any questions or need any assistance.

Closing date for applications - Friday 11 September 2015



PAYING YOUR RENT – WHY DIRECT DEBIT IS BETTER FOR EVERYONE



We offer many ways for customers to pay their rent, including online, over the phone and at the Post Office, but the easiest and most convenient way to pay is by Direct Debit.

Direct Debit is safe and secure and you can choose what date and how often your payments are made – so you could arrange for it to leave your account just after you receive your wages or benefits. If you pay your rent by Direct Debit you don't even need to leave your sofa to make sure it's done!

We know that sometimes people have paid their rent in other ways but still received a letter saying they have rent arrears, this is because it can take two to three days for Post Office payments to clear and three to four days for those made via Pay Point. Direct Debit is far quicker, as with a standing order the money clears overnight, so it really is a far more convenient system.

And, because paying by Direct Debit ensures rent payments reach us in good time, it also helps us to invest more in the estate and deliver the kinds of improvements we know the community wants to see.

It also means we have a more reliable income and can therefore provide the kinds of things that make the Byker Estate such a fantastic place to live, such as the summer party and funding for community activities.

You can set up a Direct Debit quickly and easily over the phone by calling YHN on 0191 278 7749. You'll need to have a bank account in order to do this.

If you have any queries about setting up a bank account, paying by Direct Debit or concerns around paying your rent in general then you can speak to Andrew Young, our Welfare Benefit and Employability Support Worker – you can read more about Andrew and details of how to contact him on the facing page.

If you are worried about money please don't suffer in silence – we are always happy to help.

DISTRICT HEATING SYSTEM IMPROVEMENTS

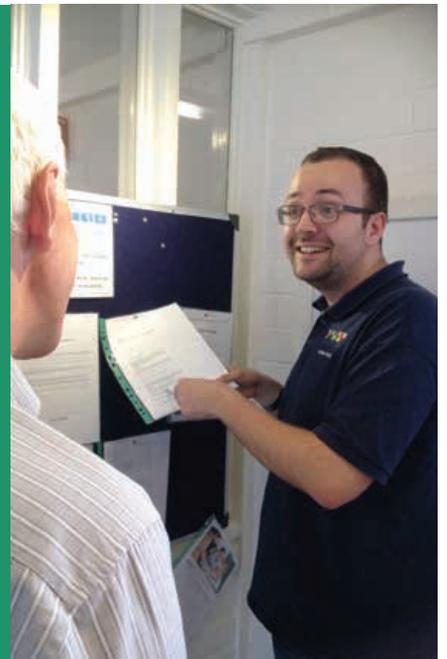
The district heating system provides heating and hot water to your homes. It is now 40 years old and many parts need to be replaced.

Work is now underway in the St Michaels Mount area and will then move on to the Old Vicarage Walk area.

If you have any queries about the progress of the upgrades please contact Jo Lloyd on 0191 278 8787 or via joanne.lloyd@yhn.org.uk



DO YOU HAVE CONCERNS ABOUT BENEFITS? ARE YOU LOOKING FOR WORK BUT FINDING IT HARD TO COME BY? DON'T WORRY IF SO, ANDREW IS HERE TO HELP!



You may already be familiar with Andrew Young as he's been working with us on a secondment basis for the last couple of years, but we're pleased to report that he is now a permanent member of our staff and has increased the services he can provide to you.

Andrew has already provided welfare and benefit advice to many of our tenants but now we're extending what he does to include employability and training, to help increase job opportunities for local people.

Andrew is very excited about his new role and we would urge anyone with concerns or queries about welfare, benefits, employment or training to contact him asap so he can start to offer support.

He said: "I've been creating links with organisations such as Newcastle Futures, Princes Trust, Jobs Employment and Training (JET) and City Learning to find out more about what each organisation does, and what they can offer locally for residents.

"There are some exciting opportunities coming up and we are working to set up some digital and IT training, accredited employability training and some hands on construction demonstrations. So residents should make sure that they check the BCT Facebook page and website for more information in the coming months.

"If any resident is looking for work or training, or is coming up against barriers to employment, they should arrange to see me by calling freephone 0800 533542 and I will be more than happy to make an appointment to look at the issue further.

"On top of all that, I am working with YHN to manage the roll out of Universal Credit in the BCT area, so if anybody has any questions or queries about this, they can call me and I'll talk them through it all. I am still dealing with welfare benefit issues too and people can still come to me if they need assistance there."



Andrew Young provides support.

BYKER WALL UPDATE

Keepmoat has now been working in the Byker Wall for just over a year. The work has passed the half way stage and is due to complete at the end of 2015.



Smile! Work on the Byker Wall continues.

New windows and doors have been fitted in over 250 properties on the Byker Wall and, as the scaffolding comes down, the vibrant colours are really making an impact. Residents have commented that the new pigeon netting and other pigeon prevention measures are also starting to make a difference, keeping pigeons away from the areas that have been completed.

Openview are also working on the Byker Wall, fitting new concierge units and a state of the art digital aerial system into properties. As

each block completes, we are able to remove the unsightly dishes and aerials off the wall and Openview are also replacing all of the cameras across the estate. This programme is also due to complete in December.

Openview are currently working on Dalton Crescent and Gordon House, but will be moving on to complete the top end of the wall shortly.

Dunn Terrace and Northumberland Terrace will be next to receive work later in the year.

AN UPDATE FROM YOUR CONCIERGE SERVICE

YHN's concierge service is available 24 hours a day, seven days a week, and provides many services to BCT tenants.

If you live in the Byker Wall, or one of its link blocks, you may have had a new intercom installed which puts you directly in touch with YHN's Concierge Service. The intercom is free to use and links to YHN's enquiry centre, from there queries can also be forwarded to your housing office, the repairs centre and Envirocall.

If you're not sure how your intercom works or are having problems using it then help is available – the Concierge Response Team would be happy to come and show you how to use it properly and, as the service is available 24 hours a day, appointments can be made at a time to suit you.

The Concierge Response Team can also help with many other concerns you may have and their day to day work includes:

- Security patrols
- Attending to noise complaints
- Resetting smoke, fire and intruder alarms
- Fire inspections
- Assisting tenants to gain access to their flats when they're locked out



If you would like to find out more about the concierge service please contact them directly through your intercom. If you are unable to use your intercom you can contact the service on 0191 278 8688.

LORD JOHN PRESCOTT DECLARES CHIRTON HOUSE OFFICIALLY OPEN!

We're ecstatic to announce that Chirton House is officially open. Since last summer work has been going on to redevelop the unused former care home which is at the heart of the estate.



Lord John Prescott pictured with Jill Haley, Chief Executive of the BCT and new Chirton House resident, Carol Avery.

Lord Prescott, who was Deputy Prime Minister from 1997-2007, made his first trip to Byker in May so that he could see the results of the £1.2million redevelopment at Chirton House for himself. He declared it officially open while he was there.

Chirton House is now a stunning apartment complex, with 16 one and two bedroom high quality apartments, including two on the ground floor that have been specifically adapted for wheelchair accessibility. Each self-contained apartment includes its own kitchen, bathroom and WC and has been designed to help residents live independently.

The apartments are available for rent and are for people aged 50 and over.

Chirton House is in a popular area of the estate, overlooking the bowling green with other community facilities for all ages located nearby.

At the official opening, Lord John Prescott said, "I have heard a lot about the Byker community and this is my first opportunity to visit. Byker is going through a considerable transformation under BCT, and they are leading the way in social housing and community development. It's a pleasure to be invited to officially open the newly refurbished Chirton House and I would like to wish residents all the happiness in their new homes."

The refurbishment was carried out by Gentoo Construction who, as part of the contract, safeguarded four existing apprentices and provided employment to two people who had been unemployed for under six months. Both recruits came from Byker and one has already moved onto another site with Gentoo.

Jill Haley, Chief Executive of BCT, said: "When we took over the homes, we identified a number of empty and underused buildings across the estate, many of which were in need of repair and improvement. Our pledge was to bring these buildings, wherever possible, back into use and I'm delighted that we have been able to refurbish such a fantastic building like Chirton House "

The new luxury apartments have been widely advertised and tenants have already started to move into their new homes.

Lord John Prescott pictured outside of newly refurbished Chirton House with Jill Haley, Chief Executive of the BCT and Jim Coulter, Chair of the BCT.



YMCA GETS GRAND MAKEOVER THANKS TO VETERANS



Pictured left to right is: Armed Forces Veterans Sven Carlson, Shaun Bellerby, John Glasper and David Hall.

The YMCA on Dunn Terrace has received a fresh lick of paint and new flooring has been laid thanks to the armed forces veterans living at Avondale House who volunteered to help give the building a makeover.

The communal room has been fully redecorated and work benches have been installed so young people have space for computing, arts and crafts and cookery lessons.

The redecoration has brought the building back to life. YMCA Youth Worker, Brian Young, said: "We are very grateful to the veterans for giving up their time to help us re-decorate. The project has been really important and is a good example of different groups working together on the estate to make it a better place for the local community to use."

The initiative came about at a recent community event organised by BCT. David Jones from BCT said: "It is reassuring to see groups on the estate working together to improve community facilities. I hope that other groups can learn from the work that has

been achieved by the YMCA and the charity, Armed Forces' and Veterans' Launchpad, which runs Avondale House."

David Shaw CBE, Chairman of Trustees at the Armed Forces' & Veterans' Launchpad said: "Launchpad is delighted that veterans from Avondale House have helped the community by refurbishing the YMCA. Not only does this help the community in which they live, but the veterans get a great sense of satisfaction from being able to make life better for others and to work as a team.

"If readers have other community projects for us to consider, do please get in touch with the manager of Avondale House, Phil Old, via phil.old@afv-launchpad.co.uk. And if any readers would like to help our charity, please donate through our website: www.afv-launchpad.co.uk"

CATERING FOR CREEPY CRAWLIES!



Children from Byker Primary School have been working with staff at the Byker Community Housing Office creating a 'bug hotel' to provide homes for a range of beasts.



Many of the children have been so inspired by this that they've already started helping their parents to look after their gardens at home.

One of the lessons the children learned is about how important bugs can be to a garden and so the idea for the "bug hotel" was born.



A bug hotel provides an attractive space for many different kinds of creepy crawlies, from bees to ladybirds, and gives them somewhere to hibernate during the winter and for baby bugs to develop. The bug hotel is now open for business and many notable insect guests are expected soon!

FUN ON THE FARM

The whole family can benefit from a visit to Ouseburn Farm and it's completely free to visit.



Children are entertained by Mooey and Ruffina.

You could come face to face with many animals, including cows, pigs, goats, sheep, lambs, hens and even geckos and there's a café and a gift shop too.

Ouseburn Farm relies on the support of many volunteers so if you have an interest in volunteering at the farm then please contact

bryony.bainbridge@ouseburnfarm.org.uk

Ouseburn farm is open 9.30am-4.30pm Mon – Fri and 10.30am-4.30pm on weekends.

There will be lots of activities for children during the summer, and entertainment from the farm's mascots, Mooey and Ruffina.

For more information contact the farm on 0191 232 3698, info@ouseburnfarm.org.uk or find them on Facebook (search "Ouseburn Farm Charity Ltd) and Twitter (@OuseburnFarm)

A THANK YOU FROM THE SHIPLEY WALK TARA

The Shipley Walk Tenants' and Residents' Association would like to say a big "thank you" to everyone who helped make the Easter holiday litter pick a big success. People from all generations helped out and the difference it made was easy to see.

The TARA is very keen to work with everyone to make Byker a great place to live and encourages everyone to dispose of their litter and household rubbish considerately.

The Shipley Walk TARA meets on the second Monday of every month at 1pm in the Chevron, where they discuss issues affecting the community. Your views are very important and there is an open invitation for anyone to attend any of the meetings.



AN INVITATION TO JOIN THE BYKER VILLAGE TARA

The Byker Village TARA meets every two months at the Spires Lane Hobby Room and discusses issues from housing matters to repairs and anti-social behaviour. Officers from BCT, YHN and Northumbria Police attend and listen to residents' concerns and ideas.



The next meeting is on Tuesday 28 July from 6-7:30pm and everyone is welcome. Officers from BCT, YHN and the police will be there from 5:30pm should you wish to speak to them in private before the meeting starts.

Two of the TARA'S members are also BCT Tenant Board Members, and they are always looking for the views and opinions of tenants and residents who live in Byker so they can help us to meet their needs.

NEW WEBSITE UPDATE

We'd like to thank everyone who came to our new website consultation events in April. There were some really good ideas put forward, which will help to make our new website as interesting and easy to use as possible.



One of the main ideas discussed was to put a community calendar on the homepage of the website so we can promote not only BCT events but also those from other organisations and community groups.

Tenants from our Communications Group will be working with the project team to make sure the new website is as accessible as possible and we hope to launch it towards the end of this summer.

It's not too late to get involved so if you have any ideas you'd like us to consider please contact David Jones on Freephone 0800 5535 442.

NEED HELP WITH LANGUAGES?

If you have some trouble with languages and find that better language skills would help you in your day to day life or even at work, then the Learning a Language project could help you!

The project is funded by BCT Community Activities Fund and offers language courses to adults and children completely free of charge.

Not only can the Learning a Language project help adults with any language barriers they may have, but it can also offer support to children who are experiencing difficulties with languages at school – there is a homework club and support can be offered with English, French, German and Portuguese.

The classes have been running since April and take place at The Chevron, on Gordon Street with the timetable as follows:



Anabel Jacinto (far right).

Monday	Tuesday	Wednesday	Thursday	Friday
		3pm - 5.30pm		
Homework club (please note this class starts at 3.30pm)	French class	Portuguese class	Homework club (please note this class starts at 3.30pm)	German class
		5pm - 7pm		
English class	English class	English class	English class	English class

Please note that the minimum number of students required for any class to start is five and the classes that run 5pm - 7pm are for adults only.

For more information please contact Anabel Jacinto on 07786 485 469 / 0191 903 2645 or email anabeljacinto55@gmail.com

WHAT'S ON

CREATE, MOVE, PERFORM!

Dance City has been working with organisations across Byker to create a fun-packed programme of activities for all ages up to 25. They have an exciting opportunity for 7-17 year olds in July called "Create, Move, Perform!" which involves two days of dance led by Dance City to make a piece to perform as part of the Byker Family Fun Day. Participants must attend all sessions but there is no charge for taking part.

When: 20/21 July from 10am-3pm with a performance at the Byker Family Fun Day on 22 July

Where: Byker Community Centre, Headlam Street

Who: Contact Helen Moffitt at Dance City for more information on helen.moffitt@dancecity.co.uk / 0191 269 5576

MINI MOVERS

A dance session for those aged 0-5 along with their parents / carers.

When: Every Saturday until the 18 July

Where: Byker Community Centre

Who: Contact Helen Moffitt at Dance City (helen.moffitt@dancecity.co.uk / 0191 269 5576)

DANCECITY 
Dance for the North East

GASBAGS

GASBAGS is a new group for gay and bisexual men aged 25 and over living in Byker and surrounding areas. Small, friendly, group-led sessions will offer social and supportive activities.

This group is free with donations for refreshments and has been funded by the Byker Community Trust Participatory Budget.

It is led by Byker Community Association.

When: Tuesdays, 6-8pm

Where: Byker Community Centre, 153 Headlam Street, Byker, NE6 2DX

Who: GASBAGS is led by Byker Community Association. For more information call 0191 265 5777 or email bykercc@live.co.uk



Summer play scheme

A fun session for 5-12 year olds featuring arts, crafts, sports and games.

Under 8s must be signed in by an adult and registration forms must be filled in by a parent or guardian of all children.

Where: One Love, 2 Chirton Wynd

When: Wednesdays 1-2.30pm from 29 July to 26 August

Who: Contact 07733 332 039 for more information

Byker United!

The Newcastle United Foundation will be delivering lots of exciting projects in Byker over the coming months thanks to funding from the BCT Community Activities Fund.

The Foundation recently held a writing competition for children at Byker Primary, St. Lawrences and Wellbeck Primary schools so look out for the winning articles being displayed on the estate towards the end of July!

They'll also soon be working on a "Family Tree" for Byker, which will include all of the nationalities of people living on the estate. The Newcastle United Foundation will be taking photos for this project at the Byker Family Fun Day so make sure you find them if you want to take part.

In the meantime, an after school football club will be running every Thursday during term time at Byker Primary school and soccer days will be arranged there during the holidays which can also be attended by children from St. Lawrence's Primary School.

Who: If you'd like more information on any of these projects please contact Carl Chater on email carl.chater@nufc.co.uk or call 0844 372 1892 and ask to be put through the Newcastle United Foundation.



£25 PRIZE WORDSEARCH

Complete the wordsearch to win a £25 Eldon Square voucher to spend on whatever you fancy!

A S E I S I A D N F G T R O F M O A
J E N H E M R A F N L P D H I E N E
S P O Y A S T H S L X O L A A N L S
N E N G L T M E I T Y S R I U I L G
E E S A E T B G N T E T S A S O H N
L R T U E L I A N S T L L R C Y L I
E E P G C M M S I L E R O E G S M F
P M D E L O P C G S E S N I K T O C
E U W C M I R L R P A T I T V I H V
B W L T L S I C O V O N O N C B E E
I A T U O T N R I Y E M E H M U L S
D E T V S R T S D T A D S E G L O L
N C E E G H E E O O A B A U T U A U
A N K A W A R D S R N X I S S S B P
L A R L H L C O M I M B A L M M G M
E D A L U O O W T T A I O L I I W I
C T M X L L M S E S S R R T E T N I
S A R F B M B N I M D I W P N Y Y L

Annual Report

Award

Budget

Bug Hotel

Dance

Employability

Farm

Intercom

Lord

Voscar

Name:

Address:

Postcode:

Daytime telephone number:

Congratulations goes to Angela Cairns from Gordon Road, who won the last wordsearch competition.

Send your completed puzzle along with your name, address and a daytime telephone number to:

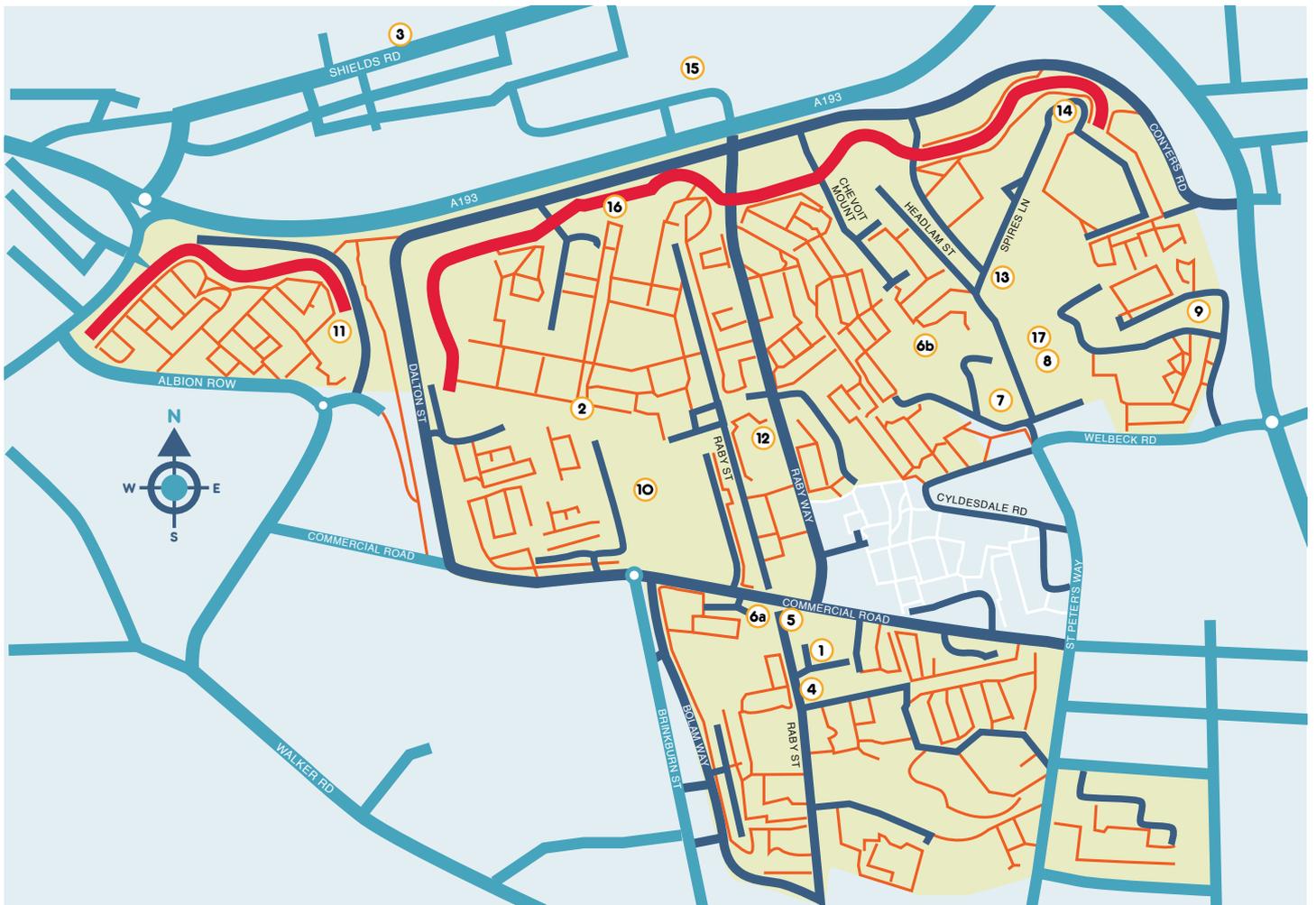
**Byker Community Trust News competition,
Byker Community Trust,
23 Raby Cross,
Byker, Newcastle upon Tyne,
NE6 2FF**

by Friday 31 July 2015.

Please note: Competitions are only open to residents with no rent arrears.



Angela said: "I always fill in the wordsearch competition but never send it in, but this time my daughter Leanne persuaded me to enter, so I am going to give her the voucher".



- | | |
|---|---|
| 1 Byker Community Trust Offices BCT | 9 One Love North East HUB |
| 2 Byker Community Housing Office YHN | 10 Byker Primary School |
| 3 East End Customer Service Centre NCC and YHN | 11 Byker YMCA Neighbourhood Youth Project (Dunn Terrace) |
| 4 Sure Start East Family Sands Centre | 12 Avondale House (Veterans Support) |
| 5 ACANE | 13 St Lawrence's Primary School |
| 6a St Michaels Church Centre Raby Cross | 14 St Lawrence's Church |
| 6b St Michaels Church Headlam Street | 15 East End Library and Pool |
| 7 Byker Community Centre | 16 Climb Newcastle |
| 8 Byker Village Bowling Green | 17 Chirton House |

Special thanks to the tenant who spotted the mistake on our map and apologies for any inconvenience caused.

Please remember that we'd love to include more stories from our community so don't hesitate to contact us if there's anything you'd like us to highlight!

If you'd like more information on anything in this newsletter or have any feedback or comments regarding this newsletter, please get in touch with the team at the Byker Community Trust.

Tel: Freephone 0800 5335 442
email: enquiries@bykerct.co.uk
www.bykercommunitytrust.org

 www.facebook.com/bykercommunitytrust

 [@bykertrust](https://twitter.com/bykertrust)

BYKER
community trust

23 Raby Cross
Byker
Newcastle upon Tyne
NE6 2FF