

COMMUNITY PLEDGE

Improvements in the external environment such as waste and litter management, new fencing, trees, green open spaces and play areas.



A local office on the Estate with easy access to neighbourhood staff.



Additional funding to modernise homes by installing new bathrooms with showers and kitchens.

Your initial rent will not change as a result of the partnership. The current arrangement that you have with BCT to keep rent increases in line with Government advice will not change.



Building new homes to meet the needs of current and future customers.



Importantly, your rights as a tenant or leaseholder will not change.

Karbon Homes will agree a strategy to maintain and invest in the Estate's District Heating System with the aim to reduce fuel poverty and making the system greener and more energy efficient.



Access to Karbon Homes' community budget to support even more community-led projects.

Access to extra services that are delivered to Karbon's customers, helping you to maximise your income and employment opportunities even further.



Customers will continue to be involved in the decisions we make in the Estate.

We will do this by:

- Developing a new BCT Committee, consisting up to 12 Members. This would include local people, including a minimum of four tenants, responsible for overseeing the quality of services delivered by Karbon; and
- Consulting with BCT's Shareholders and agreeing how they might continue to be engaged with the future strategy for the Estate.

